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## Letter to Suppliers

November 30, 2015

### **Subject: Fraud Awareness**

It has recently come to our attention that there have been attempts at impersonating Resolute Forest Products and certain of its employees in order to purchase goods on credit.

To date, those who have portrayed themselves as our Company have utilized our valid trade name (Resolute Forest Products) and a valid mailing address, but an invalid phone number and various invalid email addresses (“@resoluttefp, @resolutesfp”, etc.). Our email address is “@resolutefp.com”.

In these attempts, the perpetrators have requested that they themselves pick up the goods ordered. All of our orders, however, are for deliveries to be made only at a clearly identified Resolute Forest Products location and they also include a purchase order. Thus, if you receive any order or delivery instructions that fall outside your normal channel or your normal course of dealings with our organization, please contact your regular purchasing contact at the site.

Fraud schemes are a reality and due care is always important. Therefore, we expect our suppliers to exercise caution and follow purchasing guidelines.

Please note that Resolute Forest Products cannot be held responsible and disclaims liability for any goods fraudulently or invalidly ordered by or delivered to the perpetrators of such a scheme.

We thank you for your vigilance and cooperation and apologize for any inconvenience this situation may entail.

Yours truly,

A handwritten signature in black ink, appearing to read 'Yves Laflamme', is written over a light blue horizontal line.

Yves Laflamme  
Senior Vice President  
Wood Products, Procurement and Information Technology

**NOTE:** The addresses of our facilities are accessible via the [Operations](#) section of our website.